

Foundation for Developing Digital Preservation Policy: The InterPARES Policy Framework

Sherry L. Xie

School of Library, Archival and Information Studies
University of British Columbia, Canada
Suite 301 - 6190 Agronomy Road
Vancouver, BC V6T 1Z3
sherryx@interchange.ubc.ca

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Abstract: The InterPARES project (1999-2006) is an international research collaboration on long-term digital preservation and the world's largest project of its kind. It brought together 100 researchers from 21 countries, who joined the projects with their respective disciplinary expertise, and a large number of graduate research assistants, who contributed to various kinds of research activities. By investigating cases in complex digital environment, where digital information is generated and used to support the conduct of artistic, scientific, and governmental activities, the project has developed both theoretical and methodological knowledge essential to effective preservation of reliable, accurate, and authentic digital records.

The InterPARES policy framework, which contains two sets of complimentary principles, is one of the core products of the project. It provides a sound foundation on which preservation policies and procedures can be formulated. Although it is produced based on research examining digital records, for which archival institutions are usually the legitimate preservers, some of them are applicable to other type of digital information, such as digital publications, which libraries are charged to maintain. It is believed that the exchange of research findings between libraries and archival institutions – the two major players in the field of digital preservation – will facilitate the preservation of societal documentary heritage and ensure collective accountability of the cultural profession.

Key words: digital preservation; long-term preservation; preservation policy; InterPARES project; InterPARES Policy Framework.

1. Introduction

In its simplest sense, digital preservation refers to collection and storage of information created and used in digital format over a usually long time period. The demand or desire for long-term digital preservation implies provision of access to the preserved materials, as the National Library of Australia (NLA) maintains that digital preservation is “the processes involved in maintaining, and if necessary, recovering accessibility to digital information resources.”¹ Digital preservation is a complex matter, encompassing a variety of aspects that require research attention. Research on digital preservation is the response to the extensive use of digital technologies in creating and using information, the instability nature of such technologies, and the corresponding impact on memory institutions such as libraries and archives. A wide range of research projects in the fields of library and archives started in the early 1990s and have been focusing on the nature of digital objects, preservation strategies², rights management, cost and sustainability, and the construction of standards and policies to guide preservation activities.³ For any program in organizations to start its preservation endeavor, a policy that provides a guiding framework, incorporates current developments in the field, and is endorsed by senior management should be the first establishment in order for the program to act effectively and grow smoothly. As ERPANET’s guidance puts it, “A digital preservation policy gives structure and general direction for specific actions ... [and it]

¹ NLA (National Library of Australia), *Digital Preservation Policy*, available from <http://www.nla.gov.au/policy/digpres.html>; accessed August 20, 2007.

Definitions of digital preservation vary and are usually associated with preservation purposes and the information needs of the targeted user community. For example, the definition provided by JISC (Joint Information Systems Committee) stresses the authenticity of the preserved digital materials, states that “Digital preservation is the series of actions and interventions required to ensure continued and reliable access to authentic digital objects for as long as they are deemed to be of value,” reflecting the demand for both authenticity and accessibility to fulfill the committee’s mission of supporting education and research.

² The term “preservation strategy” here is used to refer to the technological solutions for digital preservation such as refreshing, migration, normalization, and emulation. This usage is in accordance with many other sources on digital preservation, for example, the PADI (Preserving Access to Digital Information) project at <http://www.nla.gov.au/padi/topics/18.html>.

³ See, for example, the Cedars Project at <http://www.leeds.ac.uk/cedars/>, the CASPAR projects (cultural, Artistic and Scientific Knowledge for Preservation, Access and Retrieval) at <http://www.casparpreserves.eu/caspar-project>, The Planets (Digital Preservation Research and Technology) project at <http://www.planets-project.eu/>, the OCLC (Online Computer Library Center) research activities <http://www.oclc.org/research/default.htm>, the DPC (Digital Preservation Coalition) projects <http://www.dpconline.org/graphics/join/projects.html>, the Library of Congress-National Science Foundation Digital Preservation Projects of NDIIPP (National Digital Information Infrastructure and Preservation Program) at <http://www.digitalpreservation.gov/partners/researchproj.html>, and the NARA (National Archives and Records Administration) projects at <http://www.sdsc.edu/NARA/Publications.html>.

forms the pillar of a programme for digital preservation. From an external point of view, a written policy is a sign that the organization takes the responsibility to preserve digital material.”⁴ A well-thought and comprehensive high-level preservation policy should include at least components such as purposes and objectives, scope of the policy, rationales for the policy, nature of the collections, roles and responsibilities, and policy monitoring interval. Many research endeavors on digital preservation have generated recommendations or requirements for constructing preservation policies, which overlap in many areas of general concern but differ mostly in the scope of preservation.⁵ The InterPARES project, an international and multidisciplinary undertaking specializing on digital records, is one of them.

Following a brief introduction to the project, this paper presents one of its core products, *Policy Framework*, first in the context of the project’s intellectual organization, then in the course of analyzing individual principles contained within. It examines the applicability of these principles to born digital publications in complex web environment and offers its conclusions with regard to the impact of digital preservation on cultural institutions such as archives and libraries and to the common goal of effectively preserving and providing access to trustworthy digital materials for as long as they are needed.

2. The InterPARES Project

InterPARES, or IP, is the short name for the research project entitled *International Research on Permanent and Authentic Records in Electronic Systems*, which had run from 1999 to 2006. As its full title suggests, the project operates at an international scale and centers on long-term preservation of authentic electronic records. Marked as the world largest research project of its kind, it united 100 researchers from 21 countries, who joined the project with their distinctive expertise, and a large number of graduate research assistants from participating universities, who contributed to the project’s many investigation activities. Although intellectually connected, the InterPARES project had physically undergone two phases⁶: IP1 (1999-2001), which primarily examined electronic records in textual format residing in document management system, and IP2 (2002-2006), which investigated electronic records that are multi-media enabled and are in interactive, experiential, and dynamic computing environments. The tight connections between the two phases are demonstrated by the project’s continued theoretical framework, multidisciplinary cooperation, and diversified research methodologies.

The distinction between the two phases is displayed by the shift on research subjects. As an observation of and a response to the advancement in the field of information and communication technology (ICT), IP2 invested a significant amount of its research power

⁴ ERPANET (Electronic Resources Preservation and Access Network), *Digital Preservation Policy*, available from <http://www.erpanet.org/guidance/index.php#policy>; accessed August 20, 2007.

⁵ For a good source, see the PADI (Preserving Access to Digital Information) collection on preservation policies at <http://www.nla.gov.au/padi/topics/172.html>.

⁶ With a research fund being granted recently, the third phase of the InterPARES project, IP3, will commence in January 2008 and last for five years.

into the identification of records and their long-term preservation in working environments where ICT is heavily involved and business is frequently influenced by technological changes. Going through two phases, the project had maintained its goal of developing both theoretical and methodological knowledge essential to effective long-term preservation of reliable, accurate, and authentic electronic records. The research findings of IP1 are distributed on the project's website⁷ and also in a book entitled *The Long-term Preservation of Authentic Electronic Records: Findings of the InterPARES Project*⁸. The outcomes of IP2 are currently under consolidation; however, some of them (including the portion of research data permitted for public access) can be found on the same website.

3. The Research Outcomes of the Project

The IP2 research outcomes are closely associated with its intellectual organization, i.e., the conception and structure of its research interests. The project established task forces for three investigation domains, ranging from electronic records creation and maintenance, to key concepts in managing electronic records (i.e., reliability, accuracy, and authenticity), and to electronic records appraisal and long-term preservation. Each domain answered their research questions with empirical data collected from three types of focused activities, i.e., arts, science, and government. Four cross-domain task forces, who addressed dedicated inquiries in 1) electronic records and preservation terminology, 2) preservation legislation and regulations, 3) description (i.e., metadata creation) standards/tools, and 4) business/preservation activity analysis, answered research questions that are of relevance to all domains and focuses.⁹ Outcomes and findings resulting from these domains, focuses, and cross-domains include full-length reports summarize and conclude their respective research activities, scholarly papers addressing specific issues emerging in research processes, and a set of core products drawn on collective wisdom and analytical results of empirical data and relevant literature. Where necessary, IP2 outcomes incorporate IP1 findings to represent a systematic and renewed view of the project's achievement, and references are made if IP1 findings stand out as independent products. The following table provides a visual representation of the relationships between the project's intellectual divisions and its core research products, with the latter emphasized in bold.

⁷ InterPARES 2 project, *Home*, available from www.interpares.org; accessed August 20, 2007.

⁸ Luciana Duranti, ed.; San Miniato, Archilab, 2005.

⁹ For details about the project's intellectual organization, please see http://www.interpares.org/ip2/ip2_intellectual_organization.cfm and [http://www.interpares.org/display_file.cfm?doc=ip2_overview_of_intellectual_framework\(20030311\).pdf](http://www.interpares.org/display_file.cfm?doc=ip2_overview_of_intellectual_framework(20030311).pdf).

IP2 Intellectual Organization and Research Outcomes			
Digital Records	Domain 1 <i>Creation & Maintenance</i>	Domain 2 <i>Management Key Concepts</i>	Domain 3 <i>Appraisal & Preservation</i>
Focus 1 <i>Artistic Activities</i>	Guidelines for Individual Records Creator Guidelines for Records Preserver Domain & Focus Reports Academic Papers		
Focus 2 <i>Scientific Activities</i>			
Focus 3 <i>Governmental Activities</i>			
Terminology Cross Domain: Terminology Database			
Policy Cross Domain: Policy Framework			
Description Cross Domain: MADRAS			
Modelling Cross Domain: Business and Preservation models			

While the above table demonstrates the intention of mapping research products to specific research efforts put by particular task forces, these products should not be considered as discrete units; instead, they are interrelated to or interdependent on each other as demanded by the nature of the study subject, i.e., electronic records. The nature of electronic records require not only pertinent managerial measures to be conceived for each stage during their lifecycle, but also a systematic and coherent approach that takes into account relationships among stages and the influence that they have on each other. It also needs to be realized that key concepts resulting from Terminology Cross-Domain are an attachment to all of the research findings and they are essential to interpretation and communication. The interrelatedness and interdependence of these research products will be more explicitly demonstrated in the following section, in which one of the core IP2 products, shortened as the *Policy Framework*, is the center of discussion.

4. The IP2 Policy Framework¹⁰

The full title of the Policy Framework reads as *A Framework of Principles for the Development of Policies, Strategies and Standards for the Long-term Preservation of Digital Records*. Noticeable in the title is the use of the term “digital” rather than “electronic” to qualify this particular species of records, seemingly inconsistent to the wording in the title of the project.¹¹ The replacement of “electronic” with “digital” reflects

¹⁰ The full text of this document can be accessed at [http://www.interpares.org/ip2/display_file.cfm?doc=ip2\(pub\)policy_framework_document.pdf](http://www.interpares.org/ip2/display_file.cfm?doc=ip2(pub)policy_framework_document.pdf).

¹¹ The use of electronic records in the title of the project is inferred, in which the phrase “records in electronic systems” is used. It is explicit, however, in the title of the book presenting IP1 findings, which reads, “*The Long-term Preservation of Authentic Electronic Records: Findings of the InterPARES Project*” (Luciana Duranti, ed.; San Miniato, Archilab, 2005).

a more precise understanding of the nature of the digital objects examined by the project, which are generated and maintained by digital technologies and represented by discrete values such as 1s and 0s. Information objects generated using electronic devices can be either digital or analogue (i.e., continuous signals), due to the fact that “electronic” is a fairly generic, umbrella-like term.¹² While IP2 carried forward the title of IP1, it has reached consensus among its researchers on this replacement. Thus, the term “digital record” will be used from now on in this paper in accordance with the principles in the Policy Framework.

As introduced in the previous section that the *Policy Framework* is the outcome of the Policy Cross-Domain task force, who examined legislation and regulations with respect to long-term digital preservation and analyzed data collected by the three focus teams in relation to the interests of the three domains. As a result, in addition to its own research findings, it had in its research path received inputs from all other individual task forces, which allowed its development into one of the project’s most significant products. These findings were concentrated and then prepared as guiding principles for the development of standards at national/international level and/or high-level preservation policies in institutions. There are two sets of principles in the Policy Framework, intended for two different groups of audience, i.e., records creators¹³ and records preservers.¹⁴ They complement to each other under the premise that digital preservation entails a lifecycle management approach that starts at the moment of creation. The project recommends consulting the two sets of principles in conjunction with each other, which in fact reflects another major difference between the two phases of the project that, IP1 took the records creators’ stance and IP2 took that of both records creators and records preservers. Structuring these principles as corresponding requirements demonstrates that the collaborative relationship between creators and preservers is emphasized by the project as vital to the success of preserving digital records.

4.1 Principles for Records Creators

Principles for records creators, or creator principles, specify thirteen requirements (numbered as C1 to C13, with C standing for creator) and are organized in the order of importance to the creator’s operation. They address aspects of records creation and maintenance, the relationship between records and technologies, quality of records (i.e., accuracy, reliability and authenticity), changing working environment, and rights management. While maintaining a primary interest towards creators’ business needs, all principles center on the concern of long-term digital preservation. This approach is supported by the now widely accepted recognition (and also confirmed by IP 1) that, for any preserver to possibly preserve digital records effectively, controls over the lifecycle of

¹² See the definitions of “electronic records” and “digital records” developed by the Terminology Task Force at http://www.interpares.org/ip2/ip2_terminology_db.cfm.

¹³ Defined as the physical or juridical person who makes, receives, or accumulates records by reason of its mandate/mission, functions or activities.

¹⁴ Defined as the entity responsible for managing the permanent preservation of records.

the records must start from their creation and remain in each and every stage. It is also justified by the fact that records creators always need to maintain a portion of their records - which are usually the most important and necessary ones to the continuation of their business operation - for a long even sometimes permanent term, which entails preservation challenges to be understood and preservation activities to be carried out by records creators.

4.11 Records Creation

Requirements regarding records creation are expressed in C1, C2, and C5. C1 stresses two characteristics essential to the identity of digital records: *stable content* and *fixed documentary form*. Requiring content to be stable and documentary form to be fixed is a developed response to the interactive and dynamic environments examined by the project, such as database-driven websites. One typical feature of such environment is that contents are rapidly modified (including being added to, updated/overwritten, or deleted), and the same content are re-structured unpredictably either by human intentions or software functions, resulting in difficulties, if not impossibility, to re-access the same records over time. The requirement of stable content is comparatively straightforward and it simply refers to the quality that the intellectual content contained in digital records should remain unchanged or unchangeable after creation. The requirement of fixed documentary form, on the other hand, could include many variations.¹⁵ Its basic, however, remains the same and refers to the presentation of the same appearance of digital records each time after re-assembling¹⁶ - same in the sense that the appearance respects the rules governing records creation established by organizations according to legal and/or organizational stipulations. Both are vital for qualifying information objects created in digital environment as records because only records with stable content and fixed documentary form are able to serve their legitimate functions of documenting faithfully what they have witnessed and of being evidencing facts and acts.

C2 introduces the concept of *digital component* in relation to the constructional nature of digital records. Unlike its traditional equivalent, which has all its parts affixed to a physical medium and thus presents itself as a coherent whole, a digital record consists of many separable components. The separability of components can either be derived from creation intentions (e.g., adding an attachment to an email), or be enabled by application functions (e.g., multimedia web pages). Although they together offer the appearance on computer screen as a whole, digital components in one record may possess a great degree of technological variations. The implication for preservation is that digital components of records need to be identified because they may require distinctive preservation strategies, and it is desirable to do so at the records creation stage. The identification of digital components and the design for them pertinent preservation measures will make their re-assembly in the future possible and at the same time, serve as a means of ensuring

¹⁵ See variations of fixed documentary form in Luciana Duranti and Kenneth Thibodeau, "The Concept of Record in Interactive, Experiential and Dynamic Environments: The View of InterPARES", *Archival Science* (2006) 6:13–68.

¹⁶ Re-assembly of records will be discussed in C2.

accuracy and authenticity.

The third requirement directly addressing records creation is C5, which stipulates that the design and management of the system - in which records are created - should be able to establish the reliability of records against regulatory requirements and/or best practices. The concept of reliability, along with the concepts of accuracy and authenticity, is the focus of principle C4, which deals with the quality of records in the course of creation, maintenance, and preservation. This principle provides definitions of the three concepts and clarifies their meanings in the context of records management and digital preservation. It also points out their relationships with the processes of record creation, maintenance¹⁷, and preservation¹⁸. Reliability and accuracy are about the content of a record and are related to its creation processes. Reliability refers to “the trustworthiness of a record as a statement of fact”, and accuracy refers to “the degree to which data, information, documents or records are precise, correct, truthful, and free of error or distortion.”¹⁹ The existence of a record’s reliability and accuracy can be verified through examining the completeness of the record’s documentary form and the amount of managerial control exercised on the process of its creation. The system that is able to establish record reliability and accuracy is termed by the project as a trusted record-making system, which is defined as “a set of rules governing the making of records, and the tools and mechanisms used to implement these rules.”²⁰ Such rules include integrating business and documentary procedures, building record metadata schemes (including classification scheme), analyzing records forms, establishing record-making access privileges, and acquiring technological abilities to implementing the rules. Reliability is exclusively the responsibility of records creator; however, as it will be demonstrated in the section discussing principles for preservers, accuracy is the responsibility of both the creators and preservers.

4.12 Records Maintenance

The maintenance of records after creation is addressed by C6, along with C4, for its portion on the concepts of accuracy and authenticity. C6 stipulates that records should be maintained in a trusted record-keeping system in order to protect their accuracy and authenticity. Accuracy at the creation stage is pertinent to the processes of making or receiving records; with respect to maintenance, however, it changes to be relevant to preservation strategies such as media refreshing, file format conversion, and system migration. Because the currently available preservation approaches are unable to offer solutions that prevent completely data loss when carrying out preservation activities, the content of records needs to be verified after every time, for example, system upgrade. Authenticity is the quality of a record being unaltered after creation, or of being consistent with its initial status. Authenticity does not receive any input from either accuracy or

¹⁷ Addressed in C6.

¹⁸ Addressed in the first principle for records preserver, i.e., P1.

¹⁹ InterPARES, “Reliability” and “Accuracy” in *Terminology Database*, available from http://www.interpares.org/ip2/ip2_terminology_db.cfm; accessed August 17 2007.

²⁰ InterPARES, “Trusted Record-Making System”, Ibid.

reliability at the creation stage, and it is irrelevant to records content. In other words, the fact that a record is reliable and accurate when created does not guarantee that it will be authentic at a later stage; correspondingly, the fact that a record has proved to be authentic, i.e., no un-authorized changes are discovered, does not assure its reliability and accuracy. To imply a record's reliability and accuracy based on its authenticity entails a precondition that it was created in a trusted record-making system; to prove authenticity, a trusted record-keeping system in which the record resides needs to be in place. A trusted record-keeping system is a system equipped with "a set of rules governing the capture and storage of records and/or information about records and the tools and mechanisms used to implement these rules."²¹ These rules include defining roles and responsibilities, identifying records, establishing access privileges, etc. and tools include record-keeping metadata scheme, retention schedule, registration system, and retrieval system.

4.13 Long-term Preservation

Two related principles, C7 and C8, provide guidance on organizational decisions on long-term digital preservation. C7 informs creators who intend to preserve their digital records over a long time to take a proactive approach, i.e., to embed preservation measures in all activities related to records creation and maintenance, and C8 recommends that a trusted custodian should be selected for such long-term preservation. A trusted custodian is a preserver who satisfies the requirements of 1) being a neutral third party, 2) possessing necessary preservation knowledge and skills, and 3) having a trusted preservation system. A trusted preservation system should be made of preservation policies, procedures, and tools and capable of ensuring records accuracy and authenticity for as long as they are in the preserver's care.

4.14 Relationships between Records and Technologies

Three principles, i.e., C3, C9, and C13, clarify the relationships between digital records and the technologies employed for their creation and maintenance. C3 offers guidance on the design of organizational information system. Based on case studies, legislation analysis, and industrial scanning, this principle instructs that policies on records making and keeping should focus on the formulation of records management requirements rather than specifying technological requirements. In a general sense, technologies are tools not goals, and in the case of digital records, requiring particular technologies will soon become irrelevant because technologies advance, and they advance rapidly. It is the responsibility of an action plan to design technological solutions that are capable of implementing records management requirements. Such action plan should be reviewed regularly, as this should be required by the policy, to accommodate or incorporate technological developments.

C9 recognizes the changing working environment in which organizations are increasingly relying on centralized databases to carry out their business activities, allowing different business processes to save and/or retrieve records in one database. This

²¹ InterPARES, "Trusted Record-Keeping System", Ibid.

approach creates convenience for performing job duties but at the same time introduces a potential threat to records management. Records need to be clearly and precisely linked to the activity that bring them into existence so that they can provide evidence of that activity when requested. The project's case studies reveal that the lack of adequate documentation of the linkage between records and the business processes creating and/or using them has caused difficulties for managing such records (e.g., when classifying and scheduling them). It is the project's view that all business processes that contribute to the creation and/or use of the same records should be explicitly documented.

C13 introduces a new rule for records management, i.e., the identification of original record, which has undergone a significant change in digital environment. An original record in the traditional world refers to its first manifestation that is deemed as perfect and complete and that is capable of reaching the effectiveness intended by its creation. While a digital record still conceptually complies with that connotation, its physicality disappears when it is being saved in the system after creation. Every subsequent re-assembly of the record is a copy of the original that now only exists as bitstream. In accordance with the laws and regulations (e.g., evidence and electronic signature laws) examined by the Policy Task Force, C13 recommends that reproductions of a record made by the creator in its usual and ordinary course of business have the same effects as the first manifestation, and each is to be considered at any given time the record of the creator.

4.15 Rights Management

C10-12 are three principles addressing the management of rights, namely, intellectual property, privacy, and access, in record-making and record-keeping systems. Rights issues are identified as typical to the creation and use of records in many organizations, which either make or receive records containing third-party intellectual property and/or private information that are protected by legislation. Organizations that are spread geographically crossing different jurisdictions often find themselves in a situation where legislation on access to information varies. If it is not legally granted, reproduction of digital records as the means of preserving or distributing them is a violation of such legislation. As legislative developments for digital preservation are behind its progress, records creators are recommended to identify these rights at the creation stage and to establish handling measures accordingly (e.g., soliciting permissions from rights holders, or documenting legally-supportive justifications for providing or rejecting access) in order for use and maintenance activities to be smoothly carried out.

4.2 Applicability of Creator Principles to Digital Publications

Creators of digital publications can be anybody because web technologies give the resources to individuals to upload their digital products such as texts, images, or audio/video files in a fairly easy way. Publications are different from records, and the difference holds valid in the digital world. Publications are stand-alone, self-contained units, and they are produced with multiple copies for the purpose of massive distribution. Records are byproducts or instruments of practical activities, and inherently related to their creators, the activities that brought them into being, and other records relevant to

them. Without the existence of such relationships, records cannot be understood fully and correctly. Both publications and records contain information and/or knowledge and are capable of serving the functions of education and entertainment. What fundamentally sets records apart from publications is their ability of evidencing the activities they participated. With respect to management, this characteristic has a decisive influence on the way records are organized, described, and preserved.

As its goal dictates, the InterPARES project's digital preservation principles are built around digital records. However, due to the fact that digital records and digital publications are now facing the same challenge of long-term preservation, some of the principles for records creators (the first seven, C1-7, to be precise), are considered instructive for producers of born-digital publications as well. Born-digital publications are those that only exist in digital format, as opposed to digitized ones that have equivalents in print format. While publications do not need to maintain the quality of evidence in order to be admitted into court dispute, stable content (C1) should still be a necessity. It should be a necessity for general publications to be the memory of the society and its people, and for scholarly publications to be the basis on which new knowledge can be built. Publishing on the Internet has been gaining popularity and the proliferation of web sites has suggested that web contents are becoming a portion of societal cultural heritage that should not be ignored. However, if contents are constantly updated, modified, or made disappeared, nothing will be left for preservers to come to perform their job tasks. Nevertheless, the requirement of fixed documentary form (C1) can be one at publishers' discretion. Depending on the purposes of creation and preservation, documentary form can be fixed if the "feel and look" of the publication in question is desired; or it can be open for changes if only contents matter.

The arguments for stable content go as well for the requirements of reliability, accuracy, and authenticity (C4, C5, and C6), which are traditionally not concerned (in the case of authenticity), or concerned differently (in the case of reliability and accuracy) with the publishing industry. These requirements can be applied to any digital publications because they indicate quality and value. They should be, however, mandatory for scholarly e-publications because trustworthiness and integrity of scientific works cannot be over emphasized. Reliability and accuracy need to be considered when the content of e-journals and e-books is being transmitted within and between the processes of submission, edit, review, and typeset, and controls need to be established to prevent or correct both human and technology-related errors. Measures for protecting authenticity after the completion of publications need to be established as well. Data and information encoded in digital format and presented in the cyber space can be easily modified and/or attacked. Authenticity considerations are especially vital for publishers who maintain e-publications in its own database and only distribute online access to libraries, who, then, do not possess local copies. Any corruptions happening to the copies in the publishers' database may cause the loss of their authenticity. In situations where multiple copies do exist and verification against each other can be performed²², each owner of the copies still needs to protect the

²² Using multiple copies for verification can be said a LOCKSS (Lots of Copies Keep Stuff Safe, <http://www.lockss.org/lockss/Home>) idea. LOCKSS is a digital preservation project led by the

authenticity of their copies to allow effective verification.

The principle on digital component (C2) is useful in the sense that digital publications are taking increasingly complex composition forms, with features such as multi-media inclusion and/or cross-database search. While these features make publications more attractive and expressive, the preservation considerations they require are different from those for texts. Identifying digital components expresses the recognition that they need to be separately maintained in order for strategies to be designed according to their distinctive properties. Well-maintained components allow accurate and authentic re-assemblies in the future.

The general guidance on the relationship between records and technology (C3) and the lifecycle management approach (C7) can be adapted to digital publications as well. The utilization of advanced technologies for publications should not compromise the feasibility of long-term preservation, if such preservation is desired. In other words, preservation strategies should be developed in parallel with the technology involvement in publishing. The applicability of the lifecycle management approach is simply derived from publications' attachment to digital technologies. As the same with digital records, digital publications that are selected for long-term preservation require preservation considerations and activities to be associated with each and every step in both the publishing and maintaining processes.

Principles C8-13 are considered record-specific and not applicable to publications. For example, private information (C11) is not a concern for publications, neither is access cross geographical boundaries (C12). Copyrights (C10) are usually held by publishers themselves, which frees the legal constrain on reproduction. It is worth pointing out, however, that publishers are records creators in doing their publishing business. While the above discussion only focused on the final products of their business activities, i.e., publications; records are generated in the course of carrying out these activities. In that regard, the creator principles could be fully applicable to the born-digital portion of them.

4.3 Principles for Records Preservers

The set of principles for records preservers, or preserver principles, addresses the consideration for long-term preservation by first establishing the role of preservers as trusted custodians (P1), who should qualify the three conditions (explained in C8 in the above section) in order to perform preservation tasks in an effective manner. Seven principles subsequently address areas same to those in creator principles, including the concepts of reliability, accuracy, and authenticity (P2, C4), digital components (P4, C2), relationship between records and technologies (P6, C3), lifecycle management approach (P7, C7), third party intellectual property rights (P8, C10), privacy rights (P9, C11), and access to records in different jurisdictions (P13, C12), yet from the angle of building

University of Stanford and primarily focused on providing local and long-term access to e-journals, a solution to prevent loss of access to back issues in the event of cancelling subscription or publishers' cease of business.

preservation policies in archival institutions or other entities charged with preservation responsibilities.

P3 and P5 together address authentic copies, a concept particular to records preservers. Authentic copies are faithful reproductions of creators' records and are made by preservers for the purpose of preservation. As designated custodians, preservers need to take creators' records into their physical custody, a step that starts the process of archival administration. Since there are no originals existing in creators' record-keeping system, transferring originals from creators to preservers becomes producing copies and taking them into the preservation system. They are termed as copies rather than records because they are not reproduced by their creators in their usual and ordinary processes of conducting business activities (C13). In other words, the use of "copy" instead of "record" is an explicit acknowledgement of the fact that originals no longer exist in the digital world, and such copies can only be treated as records when they are used by their creators to conduct business activities. They are considered authentic because they are made by designated preservers, who are charged, usually legally, with preservation responsibilities (P3). This implies that the copies made by preservers for preservation purpose hold the same effect as the creators' records do, i.e., they can be used as evidence. P5 emphasizes that, to achieve the goal of preserving memories and evidence, authentic copies can only be made from creators' records, i.e., digital objects that possess stable content and fixed documentary form (C1).

P10-12 address archival functions. As a solution to complex working environment where more than one business processes contribute to the creation and use of records contained in centralized databases (C9), P10 recommends identifying and analyzing these processes when performing archival appraisal. Recognizing the greater possibility of altering records in digital formats, P11 recommends archival appraisal to assess records authenticity through examining creators' record-keeping systems (C6). As a unique function of archival administration, archival description is presented by P12 as a means of collectively authenticating records aggregations. The archival describing process is a process of analyzing and documenting the various relationships surrounding the aggregation, taking into consideration every event occurring in the time period during which it resides in the creator's record-keeping system (C6). At the time of accessioning, archival description depicts a comprehensive historical overview of the aggregation and offers a conclusion regarding its collective authenticity. This description is maintained and monitored after accessioning, and updated when new events - for example, performing preservation activities to the aggregation - are taking place. Preservation strategies, such as converting file formats and migrating system platform, require detailed documentation for the purpose of authenticating the transformed aggregation. Such documentation should find its place in archival description.

4.4 Applicability of Preserver Principles to Digital Publications

Digital publications can be preserved by publishers and/or libraries, depending on

how subscriptions to e-journal or purchase of e-books are set down.²³ With respect to non-commercial web publications, it is libraries who, as cultural institutions, have primarily assumed the responsibilities of preservation.²⁴ As introduced in section 4.2, publications conceptually differ from records, but they are now facing the same challenge of digital preservation.

One of the InterPARES' most significant findings is the establishment of the concept of digital record. Such establishment gives directions, both theoretically and methodologically, to the identification of digital records in complex technological environment. It serves as the first step in performing preservation activities and as a foundation on which policies and procedures governing the creation, maintenance, and preservation of records can be formulated. In the immediate context of the project, to identify records means to recognize them through the guidance of archival and diplomatic theories and with appreciation of their variations caused by advanced digital technologies. Considering digital preservation a national or even global mission, identifying records indicates separation of different types of information co-existing in the same environment, which facilitates application of pertinent preservation measures. To separate records from publications in the paper world has been straightforward because their defining features are easily discernable, and as a result, managerial responsibilities are accordingly divided among and respectively assumed by different professionals, namely, archivists and librarian.²⁵ However, in complex digital environments, although conceptually records still maintain their connection to business transactions and publications to massive distribution, it has become increasingly challenging to separate them from each other. Records and publications are now created in the same system and delivered to records addressees and information users through the same channel. The thorough understanding of the nature and characteristics of digital records could facilitate the separation and assists the assignment of preservation responsibilities among culture institutions.

Similar to creator principles, there are seven preserver principles, P1-7, that can be applied or adapted to digital publications requiring long-term preservation. Libraries have traditionally acted as neutral intermediates between information and information users; the emphasis on being a neutral third party for digital preservation is a caution to the fact that digital information can be easily altered. It is self-evident that knowledge and skills for digital preservation and a trusted preservation system equipped with policies, procedures

²³ Discussions on subscription to digital publications deserve another paper. Various factors contribute to the result whether libraries get to keep a set of copies of the digital publications they subscribe. Deposit libraries, of course, are exceptions.

²⁴ See, for example, the US Library of Congress's preservation project, MINERVA, at <http://lcweb2.loc.gov/cocoon/minerva/html/minerva-home.html>; National Library of Australia, PANDORA project, at <http://pandora.nla.gov.au/apps/PandasDelivery/WebObjects/PandasDelivery.woa>; National Library of Sweden, Kulturarw project, at <http://www.kb.se/kw3/eng/>.

²⁵ It is worth noting that in reality, the division of collecting and preserving responsibilities between archival institutions and libraries is not always clearly drawn. Many libraries in North America have manuscripts departments, which collect mostly private records. However, the point for discussion here is that the central missions of the two cultural institutions are obviously distinguishable.

and tools are of necessity for libraries to effectively carry out preservation activities (P1). Justifications for the applicability of the concepts of reliability, accuracy, and authenticity (P2), authentic copies (P3), digital components (P4), stable content and fixed documentary form (P5), preservation purposes vs. availability of technology (P6), and lifecycle management approach (P7) to digital publications can be found same in section 4.2.

P8-13 address records-specific issues and archival functions, and are considered irrelevant to publications. However, as preservers of digital publications, libraries produce born digital records in the course of fulfilling its mission. Take the National Library of Australia as an example. Among the digital collections listed in its Digital Preservation Policy are two groups of digital records: *The Library's corporate records in digital form* and *Metadata records of information resources*.²⁶ Both sets of principles can be applicable to the library's records management and preservation.

5. Conclusions

Digital preservation presents itself as an enormous challenge for both archival institutions and libraries. Committing to digital preservation means to undertake a systemized project, which requires the existence of a whole of the principles, policies, and strategies that controls the activities designed to ensure physical and technological stabilization and protection of intellectual content.²⁷ Building a preservation policy is the first step in this systemized project. As a foundation for policy construction, the InterPARES Policy Framework reveals the most fundamental characteristics of the digital objects requiring long-term preservation and addresses the most significant issues imposed by digital technologies. It offers both theoretical and methodological guidance produced based on the project's intensive research activities and at the same time, leaves space for case-specific adoption. It does not intend to be comprehensive or all-inclusive in instructing preservation policy construction, and aspects such as cost and resources are reserved for other research or work. As a means of complementing, the project develops two sets of guidelines, one for individual creators²⁸ and the other for preservers²⁹, and recommends them as tools for implementing the established policy.

The analysis on the applicability of the InterPARES principles to digital publications has demonstrated that, while traditionally differ in preservation theories³⁰, archival institutions and libraries are becoming to have more in common when it comes to digital

²⁶ NLA (National Library of Australia), Digital Preservation Policy.

²⁷ InterPARES, "Preservation" in *Terminology Database*, available from http://www.interpares.org/ip2/ip2_terminology_db.cfm; ; accessed August 17 2007.

²⁸ Guidelines for Individual Creators at [http://www.interpares.org/ip2/display_file.cfm?doc=ip2\(pub\)creator_guidelines_booklet.pdf](http://www.interpares.org/ip2/display_file.cfm?doc=ip2(pub)creator_guidelines_booklet.pdf).

²⁹ Guidelines for Preservers at [http://www.interpares.org/ip2/display_file.cfm?doc=ip2\(pub\)preserver_guidelines_booklet.pdf](http://www.interpares.org/ip2/display_file.cfm?doc=ip2(pub)preserver_guidelines_booklet.pdf).

³⁰ Preservation theories here refer to the conceptual framework designed to guide preservation activities that are based on the distinctive natures of records and publications, such as arrangement and descriptions. They do not include, however, the principles and methodologies for taking physical care of media that hold the intellectual content.

preservation. Some archival concepts such as authenticity and trusted custodian also prove to be relevant to born digital publications due to the ease of modification offered by digital technologies. The analysis has also revealed the importance of identifying preservation objects, as it draws boundaries between records and publications and consequently facilitates the defining of preservation scopes. The recognition that various types of digital information co-exist in the web environment and the gained understanding of their distinctive natures suggest that close collaborations among a wide range of disciplines should be established at regional, national, and international levels. Such collaborations include, but not limited to, exchanging research findings and best practices, investing joint preservation efforts, maintaining constant communication, etc.. The International Internet Preservation Consortium (IIPC) is an example of collaboration among (national) libraries,³¹ yet the UK Web Archiving Consortium includes the UK National Archives among its other library partners³². It is believed that collaboration will continue to emerge as a central theme in the realm of digital preservation and as a recognized means of effectively preserving society's digital cultural heritage and of ensuring the collective accountability of the cultural profession.

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³¹ The members for this consortium include the national libraries of Australia, Canada, Denmark, Finland, France, Iceland, Italy, Norway, Sweden, the UK and the USA; see its website at <http://netpreserve.org/about/index.php>. The National Library of Canada, however, now is a part of the Library and Archives of Canada, which is the result of the incorporation of the former two national cultural institutions in 2004.

³² This consortium includes the British Library, the National Archives, the National Library of Wales, the National Library of Scotland, the JISC and the Wellcome Trust; see its website at <http://www.webarchive.org.uk/>.

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